

NRSP
NATIONAL ROAD SAFETY**PARTNERSHIP**
PROGRAM

NRSP PARTNER

Quarterly Update

December 2017

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A message from Jerome Carslake, Manager of the NRSP

At the NRSP we are proud to introduce the new quarterly NRSP Partner newsletter. As a result of the immense growth of the NRSP and partners there was a need to adopt a revised approach to communicating with NRSP stakeholders with the aim of keeping all parties up to date and better informed. Relying solely on email communications wasn't going to work, hence the new quarterly newsletter - let us know what you think. The newsletter is designed for not only NRSP partner organisations but also the greater fleet community. We would encourage those organisations that are not yet partners to consider becoming a partner organisation and to share their story and learn from each other as there is no cost to become a partner organisation.



The NRSP has really started to evolve as a collaborative body, and the last three years have shown that the concept of working together and building partnerships works. Organisations are recognising the safety risk but are maturing and willing to work with others and share their learnings.

Working together has also shown the importance of leadership and collaboration identifying the safety risks employees are most concerned about, that are faced every day and can be identified and better managed. Recently as a result of extensive industry partnership and collaboration the NRSP developed and released the Grey Fleet Safety Management Guide which is a powerful example of what can be

accomplished when organisations work openly together. The release of this document provides the foundation to further collaboratively explore safety risk management in this area.

The NRSPP is now becoming part of the National Road Safety Strategy and action plan which demonstrates the success of how workplace road safety can help share the responsibility for reducing road trauma.

Furthermore, on behalf of ANCAP, we invite our NRSPP partners to attend an ANCAP crash test and education session. These workshops explore what safety technologies mean and why 5 Star matters, as does its testing date. ANCAP has invited NRSPP partners to come along so please let me know if your organisation wishes to attend.

Quote of the Quarter:

"If we look at how the brain reacts to fatigue, our brain is a box to process everything. When we get fatigued, that box gets smaller, requiring the brain to shed information input"

Overview

- Survey on safety concerns
- Welcoming new partners
- Achievements
- Working group updates
- New website content
- In the pipeline

We need your insights on what your safety concerns are

This information will remain anonymous. The purpose of this survey is to ascertain the road safety concerns of our partners, so that we can address them through our website content.

[Take me to the survey!](#)

Welcoming of new partners

The following is a list of partners who have joined the NRSPP in the last quarter. There is no cost to become an NRSPP partner, only a commitment to help improve workplace road safety through the program.

Australian Pilot Vehicle Drivers Association (APVDA)

Road safety is the prime purpose of Australia's Pilot Vehicle Drivers. It is the pilot's role to ensure the safe transportation of the oversize load, the safety of all vehicles and drivers involved in the move, and the safety of all motorists in the vicinity of the oversize load.

Australian Pilot Vehicle Drivers Association (Inc)



Churches of Christ Queensland

Churches of Christ in Queensland (CofCQ) has over 3,300 staff and around 1,500 volunteers, impacting and uplifting lives in community care, foster care, aged care, retirement living, affordable housing, residential youth, and chaplaincy support ranging from community centres to men's sheds to farmers and even mining.



Innovation Group

Innovation Group is a specialist business service and solution provider to the global Property, Casualty Insurance, Financial Services, Motor and Fleet markets. They work with and service 1,200 fleet clients and currently manage approximately 500,000 vehicles across Australia & New Zealand, and over 900,000 vehicles internationally through the provision of accident management and risk mitigation services.



Sleep for Health

As the name suggests, Sleep for Health are an organisation that believes in the fundamental importance of sleep in all aspects of our health, safety and performance. Sleep for Health deliver



educational programs that bring sleep back into peoples' lives because they fervently believe that it is time for everyone to Wake up to Sleep.

Daryl Dickenson Transport (DDT)

Daryl Dickenson Transport (DDT) specialises in the transport and warehousing of steel products. With of a fleet of 30 trucks and employing 49 permanent staff DDT has a reputation for ensuring safety in the transport activity. Road safety means ensuring that everyone in the organisation is empowered to contribute to their safety and the safety of others around them.



Australian Trucking Association (ATA) as Program Partner

The ATA is a federated association representing the interest of national industry bodies, state industry bodies, corporate members and corporate sponsors. The ATA was established to improve the trucking industry's safety, professionalism and viability after the Grafton truck and bus crash in October 1989. The accident claimed 21 lives and was the worst accident in Australian road transport history at the time.



Fleet Strategy

Fleetstrategy works with organisations to develop and implement industry leading fleet solutions including fleet strategy and policy development, fleet analysis, internal and external benchmarking, procedural and process development, documentation services, implementation and project management



Achievements

The NRSPP sponsored an award for the Best Paper with Implications for Improving Workplace Road Safety at the ARSC 2017 Conference. This is the second year in a row that the NRSPP has offered this award.



The winner of the NRSPP award was Dr Lori Mooren with Comparison of Experience-Based and Evidence-Based Safety Risk Management Features for Heavy Vehicle Transport Operations.

The NRSPP are excited to welcome Dr Darren Wishart. As a core team member. Dr Wishart has over 15 years of previous experience in road safety research and has a particular focus on transferring research knowledge in practical industry application. Dr Wishart is a registered psychologist and is an accomplished public speaker and workshop facilitator, delivering numerous seminars, workshops and public speaking engagements on work related road safety and motorcycle safety both nationally and internationally.



- We welcomed [National Heavy Vehicle Regulator](#) as a Core Funder.
- The [first NRSPP sponsored award presented](#) at the Inaugural ARRB Gala Dinner and Awards Night.
- The new [NRSPP website](#) launched online.
- We launched a new blog section on the website which features articles on a wide range of topics.
- The third NRSPP Utilities Forum was hosted by Program Partner Water Corporation on the 31 August in Perth see [Blog – The Utility of Fatigue Affects Us All.](#)
- We released our [Grey Fleet Safety Management Guide](#) and [Grey Fleet Legal Implications for Businesses.](#)

- The 15th NRSPP Steering Committee Meeting was kindly hosted by Rio Tinto in Perth. Key outcomes:
 - Finalisation of new [Strategic Plan](#)
 - Approval to release two new Discussion Papers: [Incident Investigation – It Pays to Know Why, When and How](#) and [Building Partnerships and Developing Networks](#)
 - Formation of new Working Groups, including: Bus and High Occupancy Vehicles; Local Government Forum; and a Not-for-Profit – Health Forum.
- NRSPP has a new webinar record! We achieved 419 registrations for our most recent webinar [Trauma Surgeons Insight – Speed, Cars, Crashes and the Recovery](#) and [Talking Sense – Why language is the key to safety](#) also achieved 329.

Working Group Updates

Grey Fleet

NRSPP activated the GF in 2016 in response to the rapid growth of this sector. For those unaware 'Grey Fleet' is a term that refers to when workers drive their own private vehicles for a business undertaking, rather than a vehicle owned or provided directly by the organisation.

NRSPP has now developed a Grey Fleet Safety Management Guide to help organisations manage this risk, which will be scalable and transferable to different sectors. This guide has become a key resource for the NRSPP, as it fills a vital knowledge gap in the industry in Australia. In addition, shorter Grey Fleet engagement documents have been developed in order to assist with the uptake of Grey Fleet management practices within organisations.

Safety Management Guide

Here is the NRSPP's Grey Fleet Safety Management Guide to help organisations manage this risks associated with Grey Fleet. This guide



was developed by the NRSPP team through the NRSPP Grey fleet Working Group, and with the assistance of NRSPP Partners. This is a key resource for the NRSPP.

The aim of the Grey Fleet Safety Management Guide is to help with implementation of a good practice approach. It also helps organisations improve their existing systems and provide direction on how to do that. The implementation of the Grey Fleet Safety Management Guide will not only provide information but a list of strategies, tactics and a to-do-list to work with.

Legal Implications for Business

A key component and resource linked to the Grey Fleet Safety Management Guide is the Grey Fleet: Legal Implications for Businesses. This addendum to the Guide provides information about the manner in which legislation applied to Grey Fleet and safety management.



The information contained within this document is highly applicable to all operational fleets conducting Grey Fleet activities. Furthermore, it has been written in a clear manner to provide easy understanding along with using case studies to demonstrate the manner in which the law may or may not apply. The Grey Fleet: Legal; Implications for Business should be in every organisation manager's tool box.

2017 Utilities Forum

The National Road Safety Partnership Program (NRSPP) recognises the value of a national forum specifically for utilities businesses from around the country. This sector is characterised by complex and diverse fleets operating within the gas, telecommunications and energy networks. The forum provides an opportunity to identify common transport risks and how they may be mitigated. This year the forum was held in Perth, hosted by the Water Corporation of Western Australia and strongly represented by utilities from across the country. The forum agreed that another will be repeated in 2018,

hosted by APA Group in Sydney.

The Utilities Forum Guiding Partners consisted of Telstra, Origin Energy, SA Power Networks, SA Water, Hydro Tasmania, Water Corporation and CGU/IAG who steered the direction and development of the forum.

Seventeen participant organisations met in August 2017 to identify and discuss common transport risks and safety issues. The forum provided for facilitated discussions on what the different organisations are doing, what has worked, what has not worked and areas for further improvements. From the outset, participants engaged in discussion freely, exchanging perspectives and experiences.

The forum achieved the following key outcomes:

- Through the Utilities Forum Template, which partners completed ahead of the day, an understanding of participants' capabilities and limitations with respect to fleet management data and key lag-and-lead safety performance indicators.
- A strong industry-specific repository of fleet profile and risk data.
- Understanding of key safety issues common throughout the participant group including
- Facilitated sharing of learnings and information on what worked for other organisations, what did not work and what pro-active approaches have been implemented by other organisations.
- The development of a strong peer network that was evident through the formal sessions and continued informally throughout breaks during the day and the evening's networking event.
- The industry-led development of solutions to organisational transport risks, specifically, developing and implementing innovative fleet safety and management solutions through peer network.

- Developing improved driver and fleet safety culture, reducing vehicle incidents and near misses while maintaining peer communications and learnings on fleet safety and management.
- Recognition by participants that the forum fulfilled expectations, and that they will continue to engage with the working group and attend future events.

Re:act

The 2018 campaign for Re:act is currently being locked down. The theme is young road user interactions with heavy vehicles. To assist react the

Australian Trucking Association and Melbourne Metro will join the 2018 program.

The logo for Re:act is displayed on a black rectangular background. The word "Re:act" is written in a large, white, sans-serif font, with a red triangle pointing to the right between the colon and the 'a'. Below "Re:act", the tagline "Respond. Act." is written in a smaller, white, sans-serif font.

Re:act is an innovative behavioural change project, designed by university students to influence the choices 18–25 year olds make.

So far, the project has challenged design students at Swinburne to develop campaigns asking 18–25 year olds to reduce mobile phone use while driving, and to consider if they should be driving the morning after drinking heavily.

Hard Edge started the Re:act initiative in 2016 in collaboration with Swinburne University and with support from several organisations with a passion for improving road safety, including the Transport Accident Commission, RACV, Transurban and Australian Road Research Board, which coordinates the National Road Safety Partnership Program.

[New website content](#)

Discussion papers

Building Partnerships and Developing Networks

This discussion paper aims to provide organisations with a way to build partnerships and relationships with other sectors of their industry and other industries. It follows a series of theories of group development that need to be considered for a local network to be developed within your industry.

This discussion has been developed in collaboration with the Gippsland Safe Freight Network, an NRSP Program Partner. Acknowledgement is given to John Ernst, Peter Harbridge, Alan Pincott, Peter Gallus, Tom Wachal, Geoff Owen, and Ned Dennis. Partnerships with industry members and the wider community offer a significant opportunity to improve the safety, productivity and well-being of the transport industry.

This report will be available on the NRSP website very shortly so keep an eye out!



*South Gippsland
Shire Council*

Incident Investigation – It pays to know why, when and how

This discussion paper aims to assist organisations in incident investigations by outlining why investigating incidents is important, and what the best practices are for incident investigations. It also focuses on practical applications, including real-world case studies and on-the-ground policies being used by industry, which are equally applicable across all fleets, from passenger vehicles to small vans and freight and heavy vehicle operators.



Webinars

Talking Sense – Why language is the key to safety

With Brett Ruteledge

At the heart of almost every safety problem is confused and imprecise language. Language is identity. It's the lens through which you are seen. It not only expresses what you think, but also shapes how you think and how you influence. This webinar highlights the impact that communication and language have on safety.



Trauma Surgeon's Insight – Speed, Cars, Crashes and The Recovery

With Dr Kate Martin and Dr Scott Ferris

Speed matters! This is a common road safety message by-line but why is it? Why does just a little bit over matter? The reason is the human body is not designed to weather the energy of a vehicle crash. This webinar explored how a crash effects a human's body and how small differences in speed and types of crash effect it.



Thought Leadership

Terminology and Communication

At the heart of almost every safety problem is confused and imprecise language. Language is identity. It's the lens through which you are seen. It not only expresses what you think, but also shapes how you think and how you influence. To assist, the NRSPP has released the Thought Leadership: "Terminology and Communication," where linguistics expert Brett Rutledge explores this issue. This paper provides an extension to Brett Rutledge's webinar



In the pipeline

We currently have a number of project and resources in the pipeline for the NRSPP website, and for development of the program.

Do you see anything that you think you could assist with? Or is there anything you would like to develop with NRSPP? Let us know!

- Toolbox Talk Packages developed by Dr Darren Wishart on a range of important work driving safety issues. For example, some of the topics include: Mobile phone use, Low speed manoeuvring, Close following, Alcohol & Drugs, Road Rage.
- Legal Papers (same terminology for light and heavy) by Flinders University, similar to the Legal Implications of Grey fleet which has been developed.
- Case Studies
 - Gippsland Safe Freight Network: Local collaborative approach to road safety goes national
 - Water Corporation: Managing fatigue, distraction and lone worker road safety challenges
 - Timberlink Australia: Linking the Chain of Responsibility – contractors and the company
 - Safer Together: industry collaboration drives industry-wide safety culture
 - Rio Tinto: The Safety Loop: CRM Programs, Bow Ties and Preventing
 - Daryl Dickenson Transport – how to grow a transport business safely
- Other case studies include Church of Christ Queensland, Sanofi, Transurban and Road Trauma Support Services Victoria.

- Webinars being explored with our partners: RioTinto, Bosch, ANCAP, Daryl Dickenson Transport, Coca-Cola Amatil, BHP Billiton, Boral, Holden, Lori Mooren, Sleep for health, Flinders Uni
- Blogs: Sleep for Health
- Q&A: Tipper Trucks, Bulk Liquids, Telematics
- Thought Leadership: Mindfulness from Innovate Australia and Lori Moren's winner ARSC2017 paper

NRSP Program Funders

